

Conditions of Entry – SOUTHSIDE RACQUET CLUB (SSRC)

These conditions govern access to the SSRC on behalf of Royal Queensland Lawn Tennis Association Ltd (TQ). By entering the SSRC, you agree to be bound by these conditions.

- 1. Safety, comfort and conduct.** To maintain order and safety, and to encourage all patrons' enjoyment of the SSRC, TQ advise of the following:
 - a) TQ may inspect clothing, containers, packages and bags inside the SSRC or intended to be brought into the SSRC, including via electronic screening equipment.
 - b) You must not leave bags or packages unattended at any time. For safety reasons, any unattended bags or packages may be removed and/or destroyed.
 - c) Some areas of the SSRC are exposed to direct sunlight, heat and other elements. Remember to stay hydrated and use sun protection.
 - d) The SSRC is a family friendly venue. You are required to act in a safe, responsible and courteous manner at all times. All persons 14 years old and younger must be accompanied and supervised by a parent or guardian at all times whilst at the SSRC.
 - e) You must follow all directions given by representatives of SSRC, TQ, police or security.
 - f) Access to areas licensed for the sale of alcohol within the SSRC will be managed in accordance with Queensland liquor control legislation. Some areas of the SSRC may only be accessible to patrons over 18 years of age with proof of age that is valid in Queensland.
 - g) Only fully enclosed footwear with non-marking soles are to be worn while on court.
- 2. TQ control.** TQ reserves the right to refuse you entry to, or remove you from, the SSRC or take other action TQ considers appropriate, for the safety and comfort of other patrons, staff and participants. For example, if:
 - a) you are in breach of these conditions;
 - b) you are considered to be intoxicated;
 - c) you have been previously refused entry to or removed from the SSRC;
 - d) TQ receives a direction to do so from a law enforcement agency; or
 - e) TQ reasonably believe it is in the best interests of the safety, security or integrity of TQ or the SSRC to do so.
- 3. Your property, your responsibility.** Whilst at the SSRC, you must take care to protect your own property from loss and damage and take steps to prevent your property causing safety issues or damage to other people or property. TQ will not be liable for any loss or damage (including any direct, indirect or consequential loss or damage) to any property brought into the SSRC, unless the Australian Consumer Law (ACL) applies and it was due to TQ's breach of a non-excludable guarantee under the ACL (such as failure to provide services with due care or skill).
- 4. Your safety, your responsibility.** Whilst at the SSRC, you must take care to protect your safety and the safety of others. TQ will not be liable for any loss or damage (including any direct, indirect or consequential loss or damage) for any death or personal injury, unless the ACL applies and it was due to either TQ's breach of a non-excludable guarantee under the ACL (such as failure to provide services with due care or skill).
- 5. Medical assistance and information.** You authorise TQ, its medical contractors and any other third party medical service providers at the SSRC to administer any medical assistance, treatment or transport you seek, or as is reasonably necessary in the circumstances (the costs of which you may be responsible for). In connection with such any assistance, you consent to the disclosure of your personal information and relevant medical details to TQ, TQ's insurers and any other relevant third parties. Personal information collected in these circumstances will not be used by TQ for marketing purposes.
- 6. Prohibited items.** For the comfort and safety of staff and visitors of the SSRC, the following items are NOT permitted in the SSRC without the express authorisation of TQ:
 - a) alcohol;
 - b) animals other than assistance animals;
 - c) musical instruments, whistles, loud hailer, amplification equipment;
 - d) drones, flares, fireworks, firecrackers, smokebombs and laser pointers,
 - e) unauthorised promotional, commercial, political, religious or offensive items of whatever nature including clothing, banners, signs, symbols, leaflets or flyers; and
 - f) any other dangerous item or weapon.
- 7. Prohibited conduct.** For the comfort and safety of patrons and players, the following conduct is NOT permitted in the SSRC without the express authorisation of TQ:
 - a) conduct towards any player, umpire, referee, other official or another patron in a manner which offends, insults, humiliates, intimidates, threatens, disparages or vilifies that other person;
 - b) disruption or interruption to any match or other event or activity at the SSRC;
 - c) damaging or defacing of any part of the SSRC venue or any other person's property;
 - d) unreasonable disruption or interference or obstruction to patrons or TQ or other persons engaged in the operation of the SSRC;
 - e) coaching activities with the aid of non SSRC staff;
 - f) conducting public surveys or opinion polls, handing out promotional items, soliciting donations or subscriptions, other commercial or political disruption;
 - g) removal of footwear, shirts or public nudity/indecency; and
 - h) concealing identity with a scarf, balaclava, mask or other item unless for a religious, medical or other justifiable reason.
- 8. Smoking.** You must not smoke within the SSRC.
- 9. Capture and use of image.** You consent to being photographed, filmed and recorded at the SSRC. You acknowledge that in order to enhance security, surveillance equipment (including security cameras) are used in and around the SSRC. You also consent to the use of any film, image or recording of you or any other personal information obtained by TQ at the SSRC or in or around the SSRC by TQ in accordance with the tennis privacy policy (located at www.tennis.com.au/privacy). TQ may from time to time disclose your personal information to its commercial partners, broadcasters, media and news agencies, and law enforcement agencies without compensation or further notice.
- 10. Changes and Interpretation.** TQ may alter these conditions if such changes are reasonably necessary to address safety issues or otherwise protect TQ's legitimate interests by giving you notice (by posting it on TQ's website). These conditions do not exclude, restrict or modify the application of any provision of the ACL, where to do so would either contravene the ACL or cause any part of these conditions to be void. Any provision of these conditions which is invalid must be read down to the minimum extent necessary to achieve its validity or be severed from these conditions without invalidating or affecting the remaining clauses in these conditions.

If you have any queries, contact the SSRC Customer Service by email at southsiderc@tennis.com.au.