

)YOUNG ACES(



Our Terms & Conditions

1. Agreement to Terms

By accessing or using Cooper Park Tennis Centre, you agree to abide by these Terms and Conditions. If you do not agree with any part of these terms, you may not access the services provided by Young Aces Cooper Park or the Cooper Clubhouse.

2. Booking and Cancellations

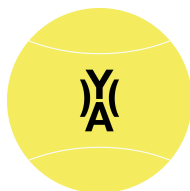
- All bookings for tennis courts must be made in advance through our online booking system.
- Casual bookings can be made up to two weeks in advance.
- Permanent bookings can be reserved on a weekly basis, however availability is limited and bookings are at Young Aces Cooper Park's discretion. Additional terms and conditions apply to permanent bookings.
- Cancellations must be made at least 24 hours prior to the scheduled booking time to avoid any cancellation fees.
- Young Aces Cooper Park reserves the right to cancel or reschedule bookings.
- Please note that there are strictly no refunds if you choose to withdraw from tennis camp for any circumstances. There may be an option to change to another day during the same holidays ONLY if there are spaces available.

3. Fees and Payments


- Fees for court bookings, lessons, and other services are outlined on our website and are subject to change without prior notice.
- Payments must be made in full at the time of booking, unless otherwise specified by Young Aces Cooper Park.

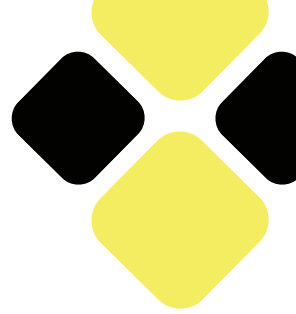
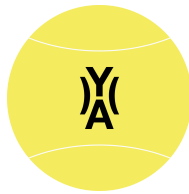
4. Conduct and Safety

- All patrons of Cooper Park Tennis Centre are expected to conduct themselves in a respectful manner towards staff and other patrons.
- Proper tennis attire and footwear must be worn at all times while on the premises.
- Young Aces Cooper Park is not responsible for any injuries or accidents that occur as a result of negligence or misconduct on the part of patrons.



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5. Equipment and Facilities

- Patrons are responsible for their own equipment and belongings while using the facilities at Cooper Park Tennis Centre.
- Damage to equipment or facilities caused by negligence or misconduct will be the responsibility of the patron(s) involved.
- Use of the facilities, including tennis courts and amenities, is subject to availability and may be restricted during peak times or for maintenance purposes.

6. Privacy Policy

- Young Aces Cooper Park respects the privacy of its patrons and will not disclose personal information to third parties without consent, except as required by law.
- By using our services, you consent to the collection and use of your personal information in accordance with our Privacy Policy, which is outlined in more detail in our privacy policy.

7. Amendments to Terms

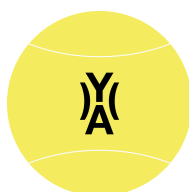
- Young Aces Cooper Park reserves the right to amend these Terms and Conditions at any time without prior notice.
- Any changes to these terms will be effective immediately upon posting on our website.
- It is the responsibility of patrons to review these terms periodically for any updates or changes.

8. Governing Law

- These Terms and Conditions shall be governed by and construed in accordance with the laws of the state of New South Wales, Australia.
- Any disputes arising out of or relating to these terms shall be subject to the exclusive jurisdiction of the courts of New South Wales.

9. Parental Supervision

- Children under the age of 10 must be supervised by a parent or guardian at all times. The supervising adult assumes full responsibility for the child's actions and safety.

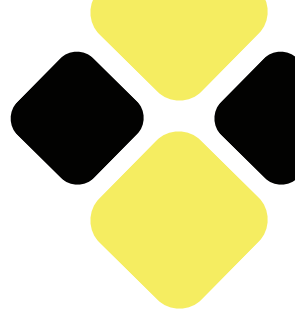
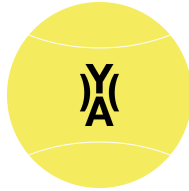


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10. Reporting Incidents

- In the event of an injury or incident:
 - Notify a staff member immediately.
 - Follow any instructions provided by staff for medical assistance or evacuation, if necessary.
- If you wish to make an incident report of an injury or loss, this must be done within 7 days of the incident.

11. Amendments

- Young Aces Cooper Park reserves the right to modify this disclaimer at any time without prior notice. Updated versions will be available on our website and at the venue.

12. Acceptance of Terms

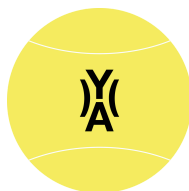
- By entering the premises and/or using the facilities, you confirm that you have read, understood, and agreed to this disclaimer.

13. Rain

- Our synthetic grass courts have suitable drainage and in most cases, they are playable very soon once rain has stopped. It is imperative that you call the PRO SHOP on 02 9389 3100 in the event of inclement weather to verify whether the courts are playable or not. If the courts are deemed unplayable by the PRO SHOP Manager, you will receive a credit voucher (Please note - No refunds in the event of rain)

14. Cancellations

- Provided you give at least 24 hours notice that you wish to cancel your court, you will receive a credit voucher. However, in the event of a no show or if your court is cancelled within the 24 hour notice period, the fee is forfeited and you will not receive a voucher. In the event of inclement weather, see the above term for "Rain".



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