



## **Grand Slam Pickleball Code of Conduct**

To ensure a safe, enjoyable, and respectful environment for all players and visitors, Grand Slam Pickleball has established the following Code of Conduct. By using our facilities, all individuals agree to adhere to these guidelines:

### **Facility Access & Supervision**

- Children under the age of 12 must always be supervised by a parent or guardian.
- Access to the facility is strictly prohibited outside of the official opening hours, as listed on the Grand Slam Pickleball website.

### **Court Bookings & Usage**

- All hirers, including members, must book courts in advance and provide a booking confirmation email if requested by Grand Slam Pickleball staff.
- Players must vacate their booked court promptly at the end of their scheduled time to allow the next booking to proceed without delay.
- Court hirers must assess the playing surface for suitability before use and play at their own risk.

### **Court Booking Policies**

- Hirers are responsible for managing their own bookings. Bookings may be cancelled up until the 5 minutes prior to the start time, with a credit voucher issued for future use.
- Members who receive free court hire must manage their bookings responsibly. A "no-show" fee, equivalent to the full court hire rate, will be charged for any booking that is not used.
- Members must pay the appropriate "guest fee" at the time of their booking for any non-member/s attending.
- Court bookings for commercial or business purposes are not permitted without prior approval from Grand Slam Pickleball management.
- Grand Slam Pickleball reserves the right to cancel any booking at any time for any reason. In such cases, the affected booking may be rescheduled, or a refund will be provided.

#### **LOCATION**

Inside The Gap Health & Racquet Club  
Commercial Precinct  
200 Settlement Rd, The Gap, 4061



#### **EMAIL**

[admin@grandslampickleball.com.au](mailto:admin@grandslampickleball.com.au)



- Hire equipment (paddles and balls) are available and must be paid for at the time of booking. Hire equipment is to be returned and stored as per instructions given at the time of booking.

### **Respect & Behaviour**

- Players and observers must keep noise levels reasonable to respect nearby residential areas.
- Filming or photographing other players or observers without their consent is strictly prohibited.
- Abusive or offensive language, as well as threatening behaviour, will not be tolerated.
- The use of illicit substances while on the premises is strictly prohibited.
- Alcohol is not to be consumed within the fenced court area, and players must not be under the influence of alcohol while playing.
- Smoking and vaping are not allowed anywhere on the premises.
- Animals are not permitted within the fenced court area.

*Failure to comply with this Code of Conduct may result in removal from the premises and/or termination of a membership agreement. Grand Slam Pickleball appreciates your cooperation in maintaining a welcoming and safe environment for all players and visitors.*

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