



Terms of Use for Court Hire with NetSports

Approved purposes only

The courts at each venue are only to be used for the purpose of recreational tennis, pickleball or netball. Professional coaching on the tennis courts may not take place, other than by approved persons, who have the prior written agreement of NetSports. You are not permitted to use the tennis courts at the venue for any activity other than recreational tennis, pickleball or netball without prior written agreement of NetSports.

Access to the venue

Access to the tennis courts will only be permitted for the court, date and time specified within your booking confirmation. You will be provided with a PIN that will enable access to the court via the main gate entrance at the date and time specified within your booking confirmation. You must enter the PIN on the pin pad located at the main gate entrance. Once you enter your PIN, the pin pad will light green and the gate can then be opened. Your PIN will be active for 10 minutes prior to your booking time and expire 10 minutes after your booking time. If the main gate entrance is already open or unlocked, you must still enter your PIN prior to entering the facility. Failure to do so may result in other automated services such as lighting not operating as intended for your booking.

Lighting

For times where court lighting is required, the sensor will determine at what time the lights will be turned on. Payment for all bookings must be made in advance. You agree to be charged an additional amount in accordance with the Club's court booking fees for every additional hour, or part thereof, of use of the tennis courts at the venue.

Refund Policy

You may cancel your booking by logging into your NetSports portal or by clicking on the email you were sent after you booked your court. Cancellations made prior to 6 hours before the time booked to play tennis will receive a credit towards a future court booking. Club has absolute discretion on whether to provide a credit for any cancellations made less than 6 hours of the time booked. Club reserves the right to cancel your booking at any time for any

reason whatsoever. If Club cancels your booking you have the option to reschedule your booking to an alternative time or be provided with a credit.

Wet Weather

If wet weather prevents your booking on proceeding, you should email to play@netsports.com.au and you will be offered a credit towards a future court booking.

Children

Children under the age of 16 must be supervised by an adult at all times during their use of the venue.

Damage

All users of the tennis courts must not damage, deface or mark any part of the venue. You agree that you will be fully responsible and liable to Club for any damage caused by you to the venue.

Other users

You agree that you must ensure all users of the venue included as part of your booking comply with these terms and conditions. You agree that you will remain fully responsible and liable to Club under these terms and conditions for any breach of these terms and conditions by any user of the venue included as part of your booking.

Safety

It is a condition that users of the tennis courts undertake to always use the facilities in a safe and cautious manner.

Risk Warning

You acknowledge that by using the tennis courts you will be exposed to certain risks, including the risk of physical injury, and that use of the tennis courts is entirely at your own risk. You have voluntarily read and understood this risk warning and accept and assume the inherent risks in use of the tennis courts.

Release

To the fullest extent permitted by law, you agree to release and discharge Club and its directors, officers, employees, volunteers and agents from all liability in respect of any loss or damage you may suffer from use of the tennis courts.

Player Etiquette

Please take all your rubbish with you and leave the tennis courts and facilities tidy for the next players to use and enjoy. Early morning and late evening players please be mindful of the local residents who live nearby. Try to keep noise on the court to a minimum. Smoking is not permitted within the venue, including on the tennis courts. Footwear All users must wear appropriate tennis footwear at all times when using the tennis courts at the venue.

Privacy

You consent to the collection, storage, use and disclosure of your personal information in accordance with the tennis privacy statement and the tennis privacy policy, which contains information about how you may access and seek correction of your personal information, how you can complain about a breach of your privacy, and how the complaint will be dealt with.