



Important Notice

- ALL COURT HIRERS – Refer to NSW Government guidelines relating to COVID-19 restrictions <https://www.nsw.gov.au/covid-19/rules>. It is a requirement of booking that you comply with NSW Health advice on COVID-19 and any NSW Public Health Orders in place at the time of your attendance at the venue.
Note: From 11 October 2021 – 1st December easing of restrictions relate to fully vaccinated people – please carefully review the information.
- All bookings must include the full legal name, phone number and email address of a primary contact person. This person remains responsible to ensure all people attending the booking comply with the court hire terms and conditions and understand and agree to follow NSW Health advice and NSW Public Health Orders in relation to COVID-19. Primary contact persons details may be provided to NSW Health for the purpose of contact tracing
- You must show proof of vaccination or exemption and residential address if requested.
- If you are NOT fully vaccinated (2 doses), you can attend the venue for exercise or outdoor recreation with one (1) other person that you do not live with, or your nominated visitor ("singles bubble") – singles play only.
- Any person entering the venue must sign in using the QR codes positioned throughout the venue and on the court gates.
- Any person entering the venue must bring a mask and wear it in all indoor areas. Masks are not required while exercising.

NON-COMPLIANCE CAN RESULT IN YOUR BOOKING BEING CANCELLED & BEING ASKED TO LEAVE THE VENUE. NO REFUND WILL BE PROVIDED.



COURT HIRE TERMS AND CONDITIONS OF USE

User Agreement

You agree that when you make a booking, it is your responsibility to ensure all users of the venue included as part of your booking comply with these court hire terms and conditions, including NSW Health advice on COVID-19 and NSW Public Health Orders in place at the time of your attendance at the venue. See these links for further details;

<https://www.nsw.gov.au/covid-19/rules> <https://legislation.nsw.gov.au/information/covid19-legislation>

Proof Of Booking

It is the hirer's responsibility to provide evidence of any booking claim.

Rights To Vary Booking

Hills District Tennis Association Inc. (HDTA) reserves the right to;

- make price changes without notice.
- cancel any booking at short notice. The office will contact you and may re-assign a different court/day/time or provide a refund if a suitable alternative cannot be found.

Rainouts

In general, our synthetic courts are only unplayable after prolonged heavy rain. To check playability for your booking, you can contact the following people:

For Castle Hill bookings:

- Email: playtennis@chta.com.au cc: admin@hdta.org.au call: 0415 445 035

For Dural bookings:

- Email contact@duralparktennis.com.au cc: admin@hdta.org.au call: 0419 279 039

Court status updates* can also be viewed on the HDTA website home page www.hdta.org.au

*these messages are only updated during HDTA office opening hours or competition times.

Pro Shops are closed after 7.30pm Mon-Fri, after 12pm Sat, and closed Sunday. Limited operational hours during school holidays unless for emergency contact. Please make your own assessment outside pro shop hours.

If a casual online booking is affected by wet weather/court unplayability, a full credit will be issued upon request via email to admin@hdta.org.au This credit can be used against any future booking. No refunds are given.

Cancellations By Hirer

A casual online booking may be cancelled by the hirer up to 4 hours prior to the booking time (using the link emailed to you at time of booking). A credit voucher will be issued to you automatically. No refund will be given.

For casual online bookings cancelled by the hirer outside the minimum 4-hour notice period, there will be no refund and no credit voucher issued.

Interruption To Play

If play is interrupted for reasons other than cancellation or rainouts and the hirer is seeking to claim a credit for the booking, the hirer must provide documented evidence within 48 hours to admin@hdta.org.au



Number Of Players Allowed On A Court

Maximum number of players permitted on a court at one time is four (4).

Damage

All users of the tennis venue must not damage, deface or mark any part of the venue. The hirer agrees they will be fully responsible and liable to HDTA for any damage caused by any person attending the venue as part of the booking.

Lights

Play under lights is only available during opening hours specified on our website. Castle Hill venue lights switch on/off automatically, no manual override required. Dural venue lights are set to a timer. Should lights not be switched on when you attend the venue during our regular operating hours, please contact the Dural centre manager on ph: 0419 279 039. We will not issue credits or refunds if players switch court lights off in error during play. There will be a period of approx. 10 mins you will be required to wait before the override allows lights to switch back on.

Playing Over Time

It is the responsibility of the hirer to finish play at the designated time. Where a court is vacant at the expiry of the booking period, we remind you it is not free to use. The booking may be extended, with the hirer expected to book any extra time online BEFORE proceeding.

Coaching

You may not attend our venues for the purpose of offering commercial tennis coaching. Non authorised tennis coaches are NOT permitted to teach on or book our tennis courts without prior approval from the HDTA committee.

Credit Vouchers

Any credit voucher issued for court hire at our venues is only valid at the venue the original booking was made at unless specified otherwise. Credit vouchers must be used within six (6) months of issue, or they will become invalid.

Member Court Bookings

HDTA Members are not permitted to book courts for non-members in order to secure a discount rate for friends, family and colleagues. The correct non-member rate will be applied to any booking not attended by an HDTA member.

Permanent Hirers

Permanent hirers must contact admin@hdta.org.au to complete an independent Permanent Hirer Agreement.

Safety & Risk Warning

It is a condition of entry that all users of our venues agree to use the facilities in a safe and cautious manner.

The Hirer Acknowledges:

- a) that by using the tennis courts anyone attending the booking will be exposed to certain risks, including risk of physical injury,
- b) the hirer is responsible to ensure all children under 16 attending the booking are always supervised by a responsible adult,



- c) the use of the tennis courts is entirely at the attending person's own risk,
- d) the hirer agrees they have voluntarily read and understood this risk warning and accept and assume the inherent risks in the use of the tennis courts.

COVID-19

- a) By hiring the courts you agree to review, the Australian Health Protection Principal Committee Guidelines, NSW Health advice on COVID-19 and related NSW Public Health Orders.
- b) The Hirer confirms their understanding of any COVID-19 restrictions and directions applicable to attendance at the venue and agrees to brief all those people attending as part of the booking to ensure compliance with the Public Health Orders.
- c) The Hirer will personally observe conduct of all people attending the booking to ensure they are operating within the limits of the Public Health Orders and any reasonable direction by HDTA staff, committee, centre managers or police in attendance at the venue.
- d) The Hirer agrees that HDTA shall not be liable for payment, wholly or in part, of any fines issued by NSW Police to any person attending the booking who are in breach of current laws, including but not limited to; the Public Health (COVID-19 Restrictions on Gathering and Movement) Order 2020 issued under the Public Health Act 2010.

Further information regarding NSW government health conditions can be found at this link <https://www.health.nsw.gov.au/Infectious/covid-19/Pages/default.aspx>